

Equality Forum

Agenda and Reports

For consideration on

**Wednesday, 6th October
2010**

In the Lancastrian, Town Hall, Chorley

At 6.30 pm



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Dear Councillor

28 September 2010

EQUALITY FORUM - WEDNESDAY, 6TH OCTOBER 2010

You are invited to attend a meeting of the Equality Forum to be held in the Lancastrian, Town Hall, Chorley on Wednesday, 6th October 2010 commencing at 6.30 pm.

AGENDA

1. **Welcome and Introductions**

The Chair will welcome everyone to the meeting.

2. **Apologies for absence**

3. **Minutes (Pages 1 - 14)**

To receive the minutes of the meeting of the Equality Forum held on 8 July 2010 (enclosed). A schedule outlining queries raised at the last meeting and since is also enclosed (page 9)

4. **Rural Transport**

Ashley Weir will be attending from Lancashire County Council to deliver a short presentation on Lancashire transport and will then take questions.

What is the purpose of this item?

This item is in response to the request by the Equality Forum to have more detailed discussions about rural transport.

Ashley Weir can be contacted on tel: 01772 534564,
fax: 01772 534685 or email Ashley.Weir@lancashire.gov.uk

5. **Youth Engagement in the Equality Forum**

Chorley Youth Council will give a presentation on the role of Chorley Youth Council and their views on 'Age'.

6. **Town Centre Accessibility Action Plan (Pages 15 - 24)**

Sarah James, Performance, Partnership and Equalities Manager for Chorley Council will present this item.

What is the purpose of this item?

This report is for information, and provides the Equality Forum with an update on the Action Plan as agreed in May 2010.

Sarah James can be contacted on tel: 01257 515348 or email sarah.james@chorley.gov.uk

7. **Open Forum to discuss any issues for each equality strand**

- a) Age
- b) Disability
- c) Ethnicity
- d) Faith
- e) Gender
- f) Rurality
- g) Sexuality

8. **Notices / Feedback / Publicity**

Members of the Forum are welcome to inform other members of upcoming event, give feedback or notices.

9. **Any other item(s) that the Chair decides is/are urgent**

10. **Networking break**

Yours sincerely

Donna Hall

Donna Hall
Chief Executive

Cathryn Barrett
Democratic and Member Services Officer
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Distribution

1. Agenda and reports to all Members of the Equality Forum Councillor Greg Morgan (Chair), Councillor David Dickinson (Vice-Chair) and Councillors Anthony Gee, Alison Hansford, Beverley Murray and Rosie Russell for attendance.
2. Agenda and reports to Sarah James (Performance, Partnership and Equality Manager), Donna Hall (Chief Executive Chorley Council), Lesley-Ann Fenton (Director of Partnerships, Planning and Policy), Gary Hall (Director of Transformation), Chris Sinnott (Head of Policy), Sara Cooper, Liz Morey (Head of Leisure and Neighbourhoods), Cathryn Barrett (Democratic and Member Services Officer), Val Hall (BSL Interpreter) and Catherine Moxon (BSL Interpreter) for attendance.
3. Agenda and reports to Members of the Equality Forum for attendance.

This information can be made available to you in larger print or on audio tape, or translated into your own language. Please telephone 01257 515118 to access this service.

આ માહિતીનો અનુવાદ આપની પોતાની ભાષામાં કરી શકાય છે. આ સેવા સરળતાથી મેળવવા માટે કૃપા કરી, આ નંબર પર ફોન કરો: 01257 515822

ان معلومات کا ترجمہ آپکی اپنی زبان میں بھی کیا جاسکتا ہے۔ یہ خدمت استعمال کرنے کیلئے براہ مہربانی اس نمبر پر ٹیلیفون
کیجئے: 01257 515823

Equality Forum

Thursday, 8 July 2010

Present: Councillor Greg Morgan (Chair), and Councillors Anthony Gee, Alison Hansford and Rosie Russell

Officers: Chris Sinnott (Head of Policy), Sarah James (Performance, Partnership and Equality Manager) and Cathryn Barrett (Democratic and Member Services Officer)

Partner officers: Pam Sutton (Lancashire County Council District Partnership Officer)

Also in attendance: Julia Berry (Heapey Parish Council), Katie Byrne (Chorley Youth Council), Brain Curwen (Walking for health), Clementina Finlayson (African-Caribbean Community), Gary Finlayson (Black British Community), Matthew Gregory (Chorley Youth Council), Paige Hall (Chorley Youth Council), Albert Jeffrey (Deaf Forum), Rita Jeffrey (Deaf Forum), Maureen Kay (Deaf Forum), Ronnie Kay (Deaf Forum), Val Lawson (Chorley Youth Council), Joyce Morris (Creative Minds / Eccleston Parish Council), Terence Reynolds (Disability Forum Chair), Charlotte Rudd (Help Direct), Geoff Smith (Chorley and South Ribble MIND), Lucy Sunderland (Chorley Youth Council) and Marel Urry (Hoghton Parish Council)

10.EF.80 WELCOME AND INTRODUCTIONS

The Chair welcomed everyone to the meeting and introduced those on the top table. Attendees were reminded to introduce themselves, state the organisation they represent and to use the microphone when addressing the meeting.

In response to a question raised, members of the Forum were reminded that during the review of the Equality Forum last year, it had been agreed the start time of the meetings held in the summer months would fall in line with the start time for those meetings held in the winter months.

10.EF.81 APOLOGIES FOR ABSENCE

Apologies for absence were received on behalf of Councillor David Dickinson, Councillor Beverley Murray, Eileen Bee (Disability Forum Co-ordinator), Estelle Brown (Chorley

Pensioners Association), Mike Collinson (Lancashire Teaching Hospitals), Jean Cronshaw (Clayton Brook Together/Chorley Older Peoples Forum), Yvonne Curewen (Walking for Life), Judith Daniels (Disability Forum), Colin Everett (District Partnership Officer), Diane Gradwell (Chorley Citizens Advice Bureau), Victoria Hansford (Chorley Youth Council), Deanna Hartley-Davis (Runshaw College), Ginny Jones (Chorley Pensioners Association), David Naden (Link-Ability), and Jeannie Stirling (Homestart).

10.EF.82 MINUTES

That the minutes of the meeting held on 26 April 2010 be confirmed as a correct record, subject to the inclusion of Victoria Hansford's apologies for absence (minute 10.EF.72).

10.EF.83 EQUALITY ACT - AN OVERVIEW OF NEW LEGISLATION

Sarah James delivered a presentation on the new Equality Act 2010 and what that means to members of the Forum.

Members of the Forum were informed that the Act replaces the existing anti-discrimination laws with a single Act. It simplifies the law, removing inconsistencies and making it easier for people to understand and comply with it.

Under the new Act the following groups will be protected:

- Disability (definition changed)
- Gender Reassignment (definition changed)
- Pregnancy and Maternity
- Race (this included ethnic or national origins, colour and nationality)
- Religion and Belief
- Sex
- Sexual Orientation

The law will prohibit:

- Direct Discrimination
 - by association
 - by perception
- Indirect Discrimination
- Harassment
- Victimisation
- Direct discrimination rising from a disability

Other changes include breastfeeding and 'positive action' (which is where a person with a protected characteristic can be encouraged and assisted to overcome or minimise their disadvantage).

Changed planned for the future include:

- Dual Discrimination
- Extended Public Sector Duty
- Prohibition in age discrimination in services and public functions

The Act will apply to all organisations that provide a service to the public, anyone who sells goods or provides facilities, private clubs and other associations with twenty-five or more members and employers.

It was essential that all voluntary and community groups informed their staff of the new provisions; review their equalities policies and consider whether staff required further training.

Parts of the Act will be implemented from October 2010, with the remainder being introduced gradually, up until 2013.

Members of the Forum were invited to ask questions.

In response to a question posed by Mathew Gregory, Chris Sinnott advised that Government's age discrimination policy relates to those over the age of eighteen but particularly focused on the upper age range. However, the Council's own policy relating to age does cover young people under the age of eighteen and well as those over eighteen.

Marel Urry asked the Council for comments on the closure of the trailer library which served Hoghton, Croston and Bretherton. The service was considered popular with residents, and in particular with younger people as it had a very full children's section. The trailer has now been replaced, in the short term, with a mobile library service which will operate in the area for two hours every two weeks, and will operate during school hours; therefore no children would get the opportunity to use the service.

Officers from Lancashire County Council undertook to look into this issue and will report back.

Terence Reynolds asked for more opportunities to bring those with hearing difficulties, and those without, together to improve better cohesion. However, to do this would require training. In support of Mr Reynolds comments there was a request for training in schools as there was concern that deaf children are routinely being placed in mainstream education without the necessary help and assistance they require, which can have a serious detrimental effect leaving the child feeling isolated and excluded.

Officers will raise the issues highlighted with the Children and Young People's Services.

Key sources of information can also be found on the following websites:

- <http://www.equalities.gov.uk>
- www.equalityhumanrights.com
- <http://www.citizensadvice.org.uk>
- www.ncvo-vol.org.uk
- www.acas.org.uk

For more information on this presentation contact Sarah James on (01257) 515348 or email sarah.james@chorley.gov.uk.

10.EF.84 CONSULTATION - SUSTAINABLE COMMUNITY STRATEGY

Sarah James gave a presentation on the review of the Sustainable Community Strategy for Chorley.

The strategy, first written in 2005, was designed to improve the quality of life for people of Chorley over the next 20 years. However, since the strategy was refreshed in 2007 much had been achieved against the original priorities and there are more new and different challenges including climate change and dealing with the after effects of the recession. To ensure the strategy was still fit for purpose it had therefore been decided that strategy should be reviewed.

To ensure as many people as possible could express their opinion, a 12 week consultation period had commenced in June 2010, to which the Equality Forum was only one of many consultation opportunities planned.

Members were invited to take part in a workshop which allowed them to review the importance of the new priorities proposed and suggest other priorities that they felt should be considered for inclusion. Members were then asked for their comments on the possible impact that that proposed new priorities would have on their particular equality strand.

At the end of the workshop Sarah James thanked members for taking part in the workshop the results of which will be included in the wider consultation which was due to close in September 2010.

Members of the Forum were also encourage to complete the survey which can be accessed through the Council's website <http://www.chorley.gov.uk/index.aspx?articleid=3403>

Sarah James can be contacted on (01257) 515348 or email sarah.james@chorley.gov.uk.

10.EF.85 OPEN FORUM TO DISCUSS ANY ISSUES FOR EACH EQUALITY STRAND

(a) Age

- Councillor Russell reported that she had spoken to the Director of People and Places, Jamie Carson in regards to her request for a seat being placed outside Civic Offices for those people who needed somewhere to rest while about their business in Chorley.
- Councillor Russell had also expressed her disappointment with the Governments decision to stop free swimming admission, and asked Members of the Forum if they had any ideas for activities for older people.
- Marel Urry reiterated her comments made during an earlier item asking for the Council for comments on the closure of the trailer library which served Hoghton, Croston and Bretherton.

Officers from Lancashire County Council undertook to look into this issue.

(b) Disability

- A member of the Forum raised concern about the barrier on Chorley Hospital's car park. Those users who have a disabled badge are entitled to free parking. However, to exit the car park the user is required to use the intercom system at the barrier to ask the attendant to lift the barrier. Those users of the car park that are deaf found it extremely difficult to use.
- Another Member of the Forum drew concern to people parking in disabled parking bays in general and using them to load and unload deliveries.
- Councillor Russell asked for a crossing outside the Chorley Hospital near its entrance on Euxton Road. Councillor Russell reported that not all buses drive on to the hospital grounds, but instead drop patients off at the side of the road leaving them to cross a very busy road without assistance.

Officers undertook to liaise with both Chorley Hospital and Lancashire County Council on the issues raised.

- Councillor Hansford asked that in future editions of the Chorley Smile magazine could contact details be included for those people who wished to receive the magazine in larger print or different language.
- A member of the Forum raised concern about the Lancashire County Council website and its suitability for those people who are deaf.

Officers undertook to liaise with Lancashire County Council on this issue.

(c) Ethnicity

No issues were raised.

(d) Faith

No issues were raised.

(e) Gender

No issues were raised.

(f) Rurality

- Members of the Forum raised issues relating to transport in rural areas following the announcement of the cancellation of a bus service which served Hoghton and Brindle.

A number of the issues raised by the Forum relating to transport had previously been reviewed by the Rurality Task and Finish Group which had taken place last year. At its last meeting a number of recommendations/suggestions were made.

Chris Sinnott will report the action taken on the recommendations/suggestions to a future meeting.

- Councillor Hansford reported that she had secured a three month trial bus service which covered Hoghton/Withnell Fold/Brindle/Wheelton and Chorley.

(g) Sexuality

No issues were raised.

10.EF.86 NOTICES / FEEDBACK / PUBLICITY

- Joyce Morris advised that the Time Steps event on June 13, 2010 had been very successful with 40 over 50's attended.
- Pam Sutton reported that REACH's Wheel's For All event would not now be taking place. However, the REACH Information Days, based in Chorley Town Centre, would still be taking place 13 and 14 August, and everyone was encouraged to attend.

10.EF.87 NETWORKING BREAK

At the conclusion of the meeting Forum members were encouraged to take part in the networking session.

Chair

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Equality Forum**Q&A****8 July 2010****1. Marel Urry asked the Council for comments on the closure of the trailer library which served Hoghton, Croston and Bretherton.**

To clarify, the three sites served by the Trailer were Gregson Lane (Hoghton), Croston and Banks, not Bretherton as listed in the original question.

- The replacement mobile library times are in fact longer than two hours, being 2.75 hours at Croston and Gregson Lane (13.30 – 16.15) and 2.5 hours at Banks (13.30 – 16.00).
- The actual times for all three locations were put on the same day as the Trailer had previously been on site to minimise inconvenience to customers. In each case the actual times of the stop were in the afternoon specifically to give young children the opportunity to visit the van after school.
- During July, August and September the service is being provided by a spare mobile, with stock that was taken from the Trailer. Although reduced in volume, the balance between children's and adult stock should therefore still reflect that of the Trailer.
- From October onwards, the service will be provided as part of the mobile library routes operated from Ormskirk or Clayton Green. The vehicles used will be much more modern, with improved access that includes a passenger lift. Because these vans serve a wide variety of locations around the south of the County, customers should see a greater turnover of stock. With the exception of Croston, as noted below, the service mobiles will call at the same times and locations as the present temporary mobile.
- With only a little over a month's experience of operating the replacement Mobile Library service, it's too early to draw many real conclusions as to use. In general terms, although the overall number of items borrowed has declined because of the reduction in time available, usage levels at both Banks

and Gregson Lane are encouraging. At Croston, however, this is not the case, with usage at a much lower level than at the other two sites and a decline in the number of items borrowed on each of the three visits so far. As children's use is minimal, we are therefore planning to change the times of the Croston stop from afternoon to morning in October to see if this attracts increased overall borrowing. The duration of the stop will remain the same at 2.75 hours for the moment.

- In terms of children's use, initial indications are that there has been a decline in the proportion of children's books borrowed since the withdrawal of the Trailer Library service. At Gregson Lane, which I think is the location that this enquiry primarily refers to, roughly 42% of the books borrowed were children's stock in the days of the Trailer. This is now 32% and, although it does represent a decline, we have been at least partially successful in retaining a reasonable level of children's loans. As a comparison, during the first three months of the current financial year the proportion of loans represented by children's stock at the four smaller libraries in Chorley District was:

1. Adlington	39%
2. Coppull	30%
3. Eccleston	31%
4. Euxton	39%

Gregson Lane fits well within these percentages.

Lancashire County Council stated that they had done what they could to keep to a minimum the inconvenience caused to customers by the withdrawal of the Trailer Library service and the introduction of the replacement Mobile Library. As a final point Lancashire County Council would like to stress how important it is that customers at these three sites continue to borrow books from the replacement mobile libraries and to encourage other members of the local communities to make use of their library services as well.

- 2. Terence Reynolds asked for more opportunities to bring those with hearing difficulties, and those without, together to improve better cohesion. There was a request also for more training in schools as there was a concern that deaf children are routinely being placed in mainstream education without the necessary help and assistance required leaving the child feeling isolated and excluded.**

Hearing Impaired pupils are seldom placed in schools without planning and preparation and I have listed below some points which assist schools to meet HI needs.

Hearing impaired pupils entering school will, in most cases have been supported by Early Years Service who are informed of the pupils' needs by medical professionals.

- When the child enters school, Early Years teachers who are qualified Teachers of the Deaf (TOD) will have done transition work with the receiving school which may include training. Information on the child will be passed on to LEIS Hearing Impaired team.
- When in school, specialist support and/or training will be provided either through School Action Plus or statement funding. At SAP the specialist HI teacher (TOD) will provide what is deemed to be appropriate in the form of advice, teaching, support and training.
- If the pupil has a statement, they will receive Core Visits and the school will receive advice on the appropriate use of the additional funding they receive for the pupil, which will usually include the suggestion of training for staff, however it is the responsibility of the school to access this from LEIS or another provider.
- Information regarding newly diagnosed pupils who are in school is sent to LEIS by medical professionals and they are seen under SAP.

It is the responsibility of schools to meet the needs of all pupils including HI. Over the past 10 years, schools have been given the funding together with the responsibility to do this. Lancashire does provide a fully qualified specialist teacher and technical team to assist schools. The HI Team now has two Signing Communicators/Deaf Role Models. The team provide formal and informal training, teaching, support, technical backup and equipment. The HI Team also meet regularly with health related professionals across the County to discuss pupils, developments, provision and training.

Maureen Davenport – Head of LEIS (Education Inclusion Service) would like to offer Mr Reynolds the opportunity to meet the

specialist team manager to outline the role of the team and teacher.

- 3. Members of the Forum had asked if anything could be done about the barrier arrangements on the car park at Chorley Hospital for those people in receipt of a disabled parking badge who are deaf. To exit the car park the user needs to speak into the intercom system which is someone who is deaf find extremely difficult to use.**

In response Lancashire Teaching Hospitals NHS Foundation Trust advised:

- That there is a disabled parking areas 'outside' the barrier car parks. Locations for which can be found on the map on the website (maps will also be available on at the meeting) – http://www.lancsteachinghospitals.nhs.uk/media/Chorley_FOLD_UP_Chorley_FOLD_UP.pdf
 - If those disabled users notify the ward / departmental staff before they leave, the staff can ring the control room and get someone to let them out of the car park. This applies to both in and out of hours.
 - Finally disabled users can go the car park office on their arrivals (in hours only) and get an exit ticket, this will allow them to go through the barrier when they leave. The location of the car park office is shown on the sign in the car park areas.
- 4. Councillor Russell asked for a crossing outside Chorley Hospital near its entrance on Euxton Lane as not all buses pull on to the hospital grounds, but instead drop their passengers off at the opposite side of the road.**

Lancashire County Council is introducing new ways of working that will better align resources with local priorities. Clearly in the current climate it will not be possible to deliver all initiatives however I will ensure that this suggestion is given due consideration along with all other requests.

- 5. Councillor Hansford asked that the Chorley Smile magazine could include details of how someone can get a copy of the magazine in larger print or different languages.**

Contact details will be included in the next edition which is out this week.

- 6. Concern was raised about the Lancashire County Council website and its suitability for those people who are deaf.**

If the member who raised the concern could give a specific example of the problems they encountered this will be investigated by the Lancashire County Council District Partnership Office.

The Lancashire County Council website has on the home page an option/link to feedback views or make enquiries on the content of the site.

- 7. Members of the Forum raised issues related to transport in rural areas following the announcement of the cancellation of a bus service which served Hoghton and Brindle. A number of the issues raised by the Forum relating to transport had previously been reviewed by the Rurality Task and Finish Group which had taken place last year. At its last meeting a number of recommendations/suggestions were made.**

In response Ashley Weir will be attending the meeting on the 6 October 2010 to deliver a short presentation on Lancashire transport.

- 8. Councillor Russell asked for an update on her request from the Director of People and Places about the seat she asked for outside civic offices for those people who needed somewhere to rest.**

An update will be provided at the meeting.

9. Judy Daniels asked for an update on the allotments.

Money has been recently invested this year to develop additional sites, the Council envisage new sites will come on line this year. With regards to the waiting list the Council are updating this also and it is suspected that the size of the list will reduce as part of this exercise.

Town Centre Accessibility

Equality Forum Task and Finish Group
Update Report - September 2010



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Agenda Item 6

Introduction

This report provides the findings from the Town Centre Accessibility Review. This was undertaken during the winter / spring of 2009/10 by a group of partners. The review has identified a number of actions, which together will enable us to make Chorley Town Centre a more accessible place to visit for everyone. The task and finish group included;

- Chorley Council, representation from;
 - Planning, Urban Design and Policy
 - Policy, Equalities
 - Streetscene
 - Town Centre Management
- Lancashire County Council, Highways
- Lancashire County Council, District Partnership Office
- Chorley and South Ribble Disability Forum

Update Report

The action plan has been implemented since May 2010, and actions within it range from six weeks to more long term actions, dependant on other developments within the town centre. As a guide, where a specific date is not indicated, the following guideline applies; Short term - up to 6 months, Medium term - 6 months to one year, Long term - one year plus.

The following report contains updates on the work undertaken against these actions since May 2010. A further update report will be provided to the Equality Forum at the 12 month stage.

	Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
1	<p>No pedestrian crossing at a busy set of traffic lights, and the pedestrian island is narrow <i>Union Street/Park Road junction (a) + (b)</i></p>	<p>The provision of pedestrian facilities at this junction is a local issue that will compete for funding as part of the new Commissioning way of working within LCC</p> <p>Review of the junction to assess different traffic scheme solutions and to consider possible match funding from any funding that may be received from Lancashire County Council for improvements.</p>	<p>Alan Capstick, Lancashire County Council</p> <p>Peter McAnespie, Chorley Council</p>	Long term	An application is planned for the new financial year.
2	<p>Drop Kerbs</p> <p>• ‘drop kerbs’ are too high <i>Union Street</i></p> <ul style="list-style-type: none"> • <i>Junction with Fellery Street (a)</i> • <i>Entrance to Flat Iron Car Park (b)</i> • <i>New Market Street/High Street opposite the roundabout outside the betting shop (c)</i> 	Maintenance work to be carried out to lower the kerb.	<p>Alan Capstick, Lancashire County Council</p>	Mid October	Works are currently ongoing on Union Street.

Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
<ul style="list-style-type: none"> • drop kerb needs attention <i>At the entrance to Mealhouse Lane/White Horse side (d)</i> • drop kerbs not lined up <i>Top of Union Street by traffic lights/opposite the church (e)</i> 	<p>Maintenance work to be carried out to repair the kerb</p>	<p>Alan Capstick, Lancashire County Council</p>	<p>Autumn 2010</p>	<p>Completed</p>
<p>3 Road Signs and Bollards</p> <ul style="list-style-type: none"> • Sign post narrowing the pavements <i>St Thomas's Road next to Town Hall</i> • Sign post sited badly <i>Clifford Street/Church Street by traffic lights (b)</i> 	<p>Re-design the sign to remove the obstructive pole</p> <p>Relocate sign closer to road.</p>	<p>Alan Capstick, Lancashire County Council</p>	<p>Autumn 2010</p>	<p>Discussions are underway with regards to the Bollards. However a wider piece of work is to be undertaken to review the current traffic orders with the Town Centre area, this will result in a review of existing signs and poles</p>

Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
<ul style="list-style-type: none"> • Unnecessary road signs and bollards <i>Signs - Town Centre (ie Chapel Street/Church street – no entry sign) (c)</i> • Large amount of unnecessary bollards <i>Bollards - Town Centre (ie corner Chapel Street/New Market Street) (d)</i> • Number of bollards do not have reflective strips <i>Town Centre (e)</i> 	<p>Carry out town centre signage audit with view to removing redundant signage and bollards.</p> <p>Review all bollards in the town centre and remove any that are deemed unnecessary</p> <p>Conduct maintenance work to ensure that all bollards in the town centre have contrasting/reflective colours around the bollard</p>	<p>Mal Gallagher, Peter McAnespie, Chorley Council (audit & review)</p> <p>Alan Capstick, Lancashire County Council</p>	<p>Autumn 2010</p> <p>Long Term</p>	<p>In line with government directives we are actively searching for opportunities to remove street clutter. Reflective strips will be fixed to those bollards that are due to stay</p>
<p>4 Tree roots pushing up the pavement making it narrow and uneven <i>Union Street, trees lining the Flat Iron car park (a)</i></p>	<p>The tree roots causing an uneven footway will be removed as part of the works to resurface Union Street</p>	<p>Alan Capstick, Lancashire County Council</p>	<p>October 2010</p>	<p>Works are currently ongoing on Union Street.</p>

Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
<p>5 Pavements</p> <p>Orange brick paving is slippery especially when wet in some locations <i>Various locations, eg crossings at:</i></p> <ul style="list-style-type: none"> • Union Street (a) • Clifford Street (b) • Flat Iron carpark/Flat Iron Parade <p>Inconsistent paving at crossings <i>Town Centre</i></p>	<p>Explore improvement measures</p> <p>Explore improvement measures</p>	<p>Alan Capstick, Lancashire County Council / Peter McAnespie Mal Gallagher, Chorley Council</p>	<p>Timescales vary - Union St is October 2010</p>	<p>There is no short term fix to get around this problem but work is ongoing to develop a Flat Iron Improvement Scheme.</p>
<p>6 Planters narrowing the pedestrian walkway <i>Outside Booths supermarket next to Flat Iron car park (a)</i></p> <p>Planters on shop boundaries <i>New Market Street</i></p>	<p>Move planters closer to the flat iron car park</p> <p>To ask shops to re-site their planters back to the middle of the walkway, as a planter in the middle of a walkway is a clear case of obstruction</p>	<p>Martin Walls, Chorley Council</p> <p>Conrad Heald, Chorley Council</p>	<p>Summer 2010</p> <p>Summer 2010</p>	<p>This has been completed.</p> <p>Conversations have been had with the Market Walk manager, who has requested that the Equality Forum put their request in writing. This has been completed.</p>

	Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
	Planters generally narrowing the pedestrian walkway <i>Town Centre</i>	Review location of all planters to make sure they are located appropriately and do not obstruct the pavements	Martin Walls, Chorley Council		This has been completed.
7	'A' boards and shop/market stall merchandise narrowing walkways/causing obstruction <i>Town Centre (a)</i>	<p>Work in partnership to produce a clear enforcement policy</p> <p>Approach shops and market stalls and inform the manager/owner of Council's preferred policy</p>	<p>Conrad Heald, Martin Walls, Peter McAnespie. Chorley Council/ Alan Capstick, Lancashire County Council</p> <p>Conrad Heald, Chorley Council</p>	<p>Summer 2010</p> <p>Autumn 2010</p>	<p>Awaiting devolved powers of enforcement from LCC to CBC upon which we can write a workable policy.</p> <p>Chorley Chamber of Trade and Chorley Retail Alliance aware of Equality Forum issues.</p>
8	Pavement Cafes and shop displays obstructing pedestrian movements <i>Town Centre (a)</i>	Explore what can be controlled by licensing and planning permission. In the meantime, approach public houses, café's and shops extending their businesses outside the premises and	Conrad Heald/Peter McAnespie/ Martin Walls, Chorley Council	Summer 2010	<p>Awaiting devolved powers of enforcement from LCC to CBC upon which we can write a workable policy.</p> <p>As per above we have no</p>

Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
	<p>inform the manager/owner of Council's concerns.</p> <p>Work in partnership to produce a clear enforcement policy</p>	<p>Martin Walls, Chorley Council</p>	<p>Summer 2010</p>	<p>powers without the authority above, therefore its only a softly softly approach trying to coax traders etc to think of vulnerable groups.</p>
<p>9 Tactile paving remains where crossing points no longer exist causing confusion <i>Flat Iron Parade next to WC (b)</i></p>	<p>Correct in accordance with the current layout of car park</p>	<p>Mal Gallagher, Chorley Council</p>	<p>Summer 2010</p>	<p>Due to be completed within the next round of inspection repairs (October/November)</p>
<p>10 Uneven pavements <i>Eg. Market Street outside the Royal Bank of Scotland opposite entrance to Chapel Street (a)</i></p>	<p>To be monitored as part of regular safety inspections by Capita</p>	<p>Alan Capstick, Lancashire County Council</p>	<p>Ongoing</p>	<p>This work is ongoing.</p>

Issue & Location		Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
11	<p>Covered Market</p> <p>Children's coin operated ride preventing a clear path in to the entrance of the Market <i>by the Café</i></p> <p>Market stalls operating outside their stalls <i>Covered Market</i></p>	<p>Owner to be approached and asked to re-site the ride</p> <p>Stall holders to be approached if they are displaying goods outside the demarcation line</p>	<p>Conrad Heald, Chorley Council</p>	<p>May 2010</p> <p>Ongoing</p>	<p>This has been completed. The Café operator will move ride further out when open</p> <p>Ongoing</p>
12	<p>Memorial Statues</p> <p>Police Memorial has a raised lip which is a trip hazard for visually impaired people <i>Fazakerley Street</i></p> <p>Access to the Chorley Pals memorial is via the Flat Iron car park next to car parking bays – the very narrow pedestrian walkway would not accommodate a</p>	<p>Look at option open for improvement which could include different coloured tiles to highlight the raised lip.</p> <p>Interim solution - Chorley Pals are aware of concerns already and are submitting a bid for funding to improve access</p> <p>Car parking bays in the</p>	<p>Alan Capstick, Lancashire County Council</p> <p>Martin Walls Peter McAnespie (advisory capacity) Peter McAnespie</p>	<p>Summer 2010</p> <p>Long Term</p>	<p>The most appropriate solution is to erect a dwarf steel fence immediately behind the brick kerbs. The estimated cost is £2,000 – funding is being explored</p>

	Issue & Location	Solution	Lead Officer and Support Officers	Timescale	Work Undertaken
	wheelchair <i>Flat Iron Car Park</i>	memorial vicinity to be kept clear Long term, the Flat Iron Car Park had been scheduled for improvement works and it is intended that the memorial be made a feature	Peter McAnespie, Chorley Council		
13	Street Clutter <i>Flat Iron Parade/New Market Street</i>	To find an interim arrangement for improvements As part of the Flat Iron Improvement Scheme the issue of street clutter at this location will be addressed	Mal Gallagher, Chorley Council Peter McAnespie, Chorley Council	Long Term	Work is ongoing to develop a Flat Iron Improvement Scheme.